IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF TEXAS MARSHALL DIVISION

T-NETIX, INC.	§
	§
Plaintiff,	§
	§
v.	§ Civil Action No
	§
PINNACLE PUBLIC	§
SERVICES, LLC	§
	§
Defendant.	§ Jury Trial Requested

PLAINTIFF'S COMPLAINT FOR PATENT INFRINGEMENT AND JURY DEMAND

Plaintiff T-NETIX, Inc. files this Complaint for patent infringement against Defendant Public Communication Services, Inc. and alleges as follows:

I. PARTIES

- 1. Plaintiff T-NETIX, Inc. ("T-NETIX") is a Delaware corporation with its principal place of business in Dallas, Texas.
- 2. Upon information and belief, Defendant Pinnacle Public Services, LLC, ("PINNACLE") is an Oregon limited liability company with its principal place of business at 1108 SE 6th St., Ontario, Oregon 97914. Defendant PINNACLE may be served with process by serving its registered agent in the State of Oregon, Max S. Taggart, at its registered agent address, 399 S. Oregon St., Ontario, Oregon 97914-2811.

II. JURISDICTION AND VENUE

- 3. This action arises under the patent laws of the United States, 35 U.S.C. § 101 *et seq.* This Court has original and exclusive jurisdiction over the subject matter of the Complaint under 28 U.S.C. §§ 1331 and 1338(a).
- 4. Upon information and belief, Defendant PINNACLE operates data centers in Dallas, Texas and in Longview, Texas, and transacts business and has committed acts of patent infringement within the State of Texas and, upon information and belief, within the Eastern District of Texas. Defendant PINNACLE is, therefore, subject to the personal jurisdiction of this Court.
 - 5. Venue is proper in this District pursuant to 28 U.S.C. §§ 1391(b)-(c) and 1400(b).

III. PATENT INFRINGEMENT

- 6. United States Patent No. 6,560,323 (the "'323 Patent") entitled "Computer-Based Method and Apparatus for Controlling, Monitoring, Recording and Reporting Telephone Access" was duly and legally issued by the United States Patent and Trademark Office on May 6, 2003, after full and fair examination. T-NETIX is the assignee of all rights, title, and interest in and to the '323 Patent, and possesses all rights of recovery, including the right to recover all past damages under the '323 Patent.
- 7. United States Patent No. 5,655,013 (the "'013 Patent") entitled "Computer-Based Method and Apparatus for Controlling, Monitoring, Recording and Reporting Telephone Access" was duly and legally issued by the United States Patent and Trademark Office on August 5, 1997, after full and fair examination. T-NETIX is the assignee of all rights, title, and

interest in and to the '013 Patent, and possesses all rights of recovery, including the right to recover all past damages under the '013 Patent.

- 8. United States Patent No. 6,611,583 (the "583 Patent") entitled "Computer-Based Method and Apparatus for Controlling, Monitoring, Recording and Reporting Telephone Access" was duly and legally issued by the United States Patent and Trademark Office on August 26, 2003, after full and fair examination. T-NETIX is the assignee of all rights, title, and interest in and to the '583 Patent, and possesses all rights of recovery, including the right to recover all past damages under the '583 Patent.
- 9. United States Patent No. 7,248,680 (the "'680 Patent") entitled "Computer-Based Method and Apparatus for Controlling, Monitoring, Recording and Reporting Telephone Access" was duly and legally issued by the United States Patent and Trademark Office on July 24, 2007, after full and fair examination. T-NETIX is the assignee of all rights, title, and interest in and to the '680 Patent, and possesses all rights of recovery, including the right to recover all past damages under the '680 Patent.
- 10. Plaintiff T-NETIX makes, uses, sells, and offers to sell to the telecommunications industry specialized call-processing and billing equipment and services for correctional institutions, direct local and long-distance call processing for correctional facilities, value-added telecommunications services such as pre-connection restrictions, digital recording, jail and inmate management systems, video booking and other related goods and services, including commissary services.
- 11. Defendant PINNACLE makes, manufactures, uses, sells, or offers to sell specialized telephone call-processing and billing equipment and/or services for correctional institutions in competition with T-NETIX. On information and belief, Defendant PINNACLE by

making, using, selling, or offering to sell in the United States, without authority, products and services, including its The Intelmate System, has directly and indirectly infringed (by inducement) and is continuing to infringe, directly and indirectly, the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent within the United States.

Count One – Infringement of '323 Patent

- 12. T-NETIX re-alleges and incorporates by reference paragraphs 1-11 above.
- 13. Defendant PINNACLE has infringed and continues to directly and indirectly infringe one or more claims of the '323 Patent by, among other things, making, manufacturing, using, selling, or offering to sell goods and services, as stated above, that practice the '323 Patent in violation of 35 U.S.C. § 271.

Count Two – Infringement of '013 Patent

- 14. T-NETIX re-alleges and incorporates by reference paragraphs 1-11 above.
- 15. Defendant PINNACLE has infringed and continues to directly and indirectly infringe one or more claims of the '013 Patent by, among other things, making, manufacturing, using, selling, or offering to sell goods and services, as stated above, that practice the '013 Patent in violation of 35 U.S.C. § 271.

<u>Count Three – Infringement of '583 Patent</u>

- 16. T-NETIX re-alleges and incorporates by reference paragraphs 1-11 above.
- 17. Defendant PINNACLE has infringed and continues to directly and indirectly infringe one or more claims of the '583 Patent by, among other things, making, manufacturing, using, selling, or offering to sell goods and services, as stated above, that practice the '583 Patent in violation of 35 U.S.C. § 271.

Count Four – Infringement of '680 Patent

- 18. T-NETIX re-alleges and incorporates by reference paragraphs 1-11 above.
- 19. Defendant PINNACLE has infringed and continues to directly and indirectly infringe one or more claims of the '680 Patent by, among other things, making, manufacturing, using, selling, or offering to sell goods and services, as stated above, that practice the '680 Patent in violation of 35 U.S.C. § 271.

IV. REMEDIES

- 20. As a direct and proximate consequence of the acts and practices of Defendant PINNACLE in infringing and/or inducing the infringement of one or more claims of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent, T-NETIX has been damaged in an amount to be determined at trial and will continue to be damaged in its business and property rights as a result of Defendant PINNACLE's infringing activities, unless such activities are enjoined by this Court. Pursuant to 35 U.S.C. § 284, T-NETIX is entitled to damages adequate to compensate for the infringement, including, *inter alia*, lost profits and/or a reasonable royalty.
- 21. By reason of its infringing acts and practices, Defendant PINNACLE has caused, is causing, and, unless such acts and practices are enjoined by the Court, will continue to cause immediate and irreparable harm to T-NETIX for which there is no adequate remedy at law, and for which T-NETIX is entitled to injunctive relief under 35 U.S.C. § 283. T-NETIX therefore requests a permanent injunction prohibiting Defendant PINNACLE, its directors, officers, employees, agents, parents, subsidiaries, affiliates, and anyone else in active concert or participation with it from infringement, inducement to infringe, or contributory infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent, including the making, manufacture, use, sale, offer for sale, distribution, or promotion of products and/or services falling within the scope of the '323 Patent the '013 Patent, the '583 Patent, or the '680 Patent.

22. T-NETIX has given Defendant PINNACLE actual notice of its rights in the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent by written notice, by filing suit, or otherwise. Defendant PINNACLE has knowledge of the '323 Patent, the '013 Patent, the '583 Patent, and/or the '680 Patent and has not ceased its infringing activities. Defendant PINNACLE's continuing infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent is willful and deliberate.

V. COSTS INTEREST AND ATTORNEYS' FEES

23. T-NETIX requests the Court award it all reasonable attorneys' fees and costs incurred in this litigation and pre- and post-judgment interest pursuant to 35 U.S.C. §§ 284 and 285.

VI. JURY DEMAND

24. T-NETIX requests a jury trial of all issues in this action so triable.

VII. PRAYER FOR RELIEF

WHEREFORE, Plaintiff T-NETIX respectfully requests the following relief:

- A judgment that Defendant PINNACLE has infringed, directly and/or indirectly, the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent;
- 2. A judgment and order permanently enjoining Defendant PINNACLE and its directors, officers, employees, agents, parents, subsidiaries, affiliates, and all persons in active concert or participation with it from infringement, inducement to infringe, or contributory infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent, including the

- making, manufacture, use, sale, offer for sale, distribution, or promotion of products and/or services falling within the scope of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent pursuant to 35 U.S.C. § 283;
- 3. A judgment and order requiring Defendant PINNACLE to pay T-NETIX damages sufficient to compensate T-NETIX for the infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent in an amount not less than T-NETIX's lost profits and/or a reasonable royalty and interest and costs, pursuant to 35 U.S.C. § 284, and supplemental damages for any continuing post-verdict infringement up until entry of final judgment with an accounting, as needed;
- 4. A judgment and order awarding treble damages, pursuant to 35 U.S.C. § 284, to the extent that Defendant PINNACLE's acts of infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent are determined to be willful;
- 5. An award of prejudgment interest, pursuant to 35 U.S.C. § 284, from the date of each act of infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent by Defendant PINNACLE to the day a damages judgment is entered, and a further award of post-judgment interest, pursuant to 28 U.S.C. § 1961, continuing until such judgment is paid;
- 6. An award of all costs and reasonable attorneys' fees against Defendant PINNACLE, pursuant to 35 U.S.C. §§ 284 and 285, based on its

infringement of the '323 Patent, the '013 Patent, the '583 Patent, and the '680 Patent;

7. Such other and further relief to which T-NETIX may be entitled.

DATED: October 23, 2009 Respectfully submitted,

By: /s/ Anthony J. Magee

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